

General Information

Nebraska 2-1-1

- (402) 444 - 6666
- Service provided by United Way in conjunction with the State of Nebraska and other non-profit organizations which provides a one stop shop for an accurate and comprehensive database on a variety of different programs, the ability to connect with a live health and human services representative, and information on eligibility.

Nebraska Department of Labor, Unemployment Benefits

- Claims can be filed online at <https://uibenefits.nwd.ne.gov/BPSWeb/jsp/BPSClaimantWelcome.jsp>
- They can also be done over the phone at (402) 458 - 2500.

Housing/Mortgage Assistance

Home Affordability Modification Program (HAMP)

- www.makinghomeaffordable.gov
- 1 (888) 995 - 4673. Connects you with a housing counselor to help you understand your options specific to your situation.

1) Home Affordable Modification Program:

- If you are having trouble making your mortgage payments for reasons not related to unemployment
- Lowers your monthly mortgage payment to 31% of your monthly gross income to make payments more affordable

Eligibility Requirements:

- * Occupy the house as your primary residence
- * Obtained your mortgage before January 1st, 2009
- * Mortgage payments are currently more than 31% of your monthly income
- * You owe up to \$729,750 on your home
- * You have a sufficient income to support the modified payment

2) Home Affordable Unemployment Program

- Specifically if you are unemployed and having trouble paying your mortgage

- Provides temporary reduction or suspension of mortgage payments for at least 3 months while you seek re- employment

Eligibility Requirements:

- *Must be unemployed
- *Occupy the house as your primary residency
- *Make your request for help before you've missed 3 mortgage payments
- *Obtained your mortgage before January 1, 2009

Family Housing Advisory Services (FHAS)

- www.fhasinc.org
- (402) 934 - 7921
- Helping people achieve financial and housing stability through education and advocacy.
- Offers various programs & services to get involved including:

FHAS - Foreclosure Prevention

- (402) 934 - 1777 or 1(888) 573 - 0495
- Services include but are not limited to, counseling, problem solving, and negotiation with the lender. Family Housing Advisory Services is a Federal Housing Authority approved service.
- For more information: <http://www.fhasinc.org/program-services/home-ownership/foreclosure-preventions.aspx>

Healthcare Options

One World Community Health Centers

- <http://oneworldomaha.org/>
- (402) 734 - 4110
- One World is a community health center based in South Omaha. From this location the center offers medical and dental care to the underserved population of low income families and people without health insurance. Based in the old livestock exchange building One World contains clinics such as a medical clinic, dental clinic, pharmacy, a Quick Sick Clinic for small illnesses, an eye care clinic, and then low cost

apartments for low income families. Last year they served about 21,000 patients and about 57% were without insurance.

Charles Drew

- <http://www.charlesdrewhcomaha.org/>
- (402) 451 – 3553 medical or (402) 451 – 1433 dental
- Charles Drew Health Center provides care for the entire family. Services include family practice, internal medicine, pediatrics, OB/GYN, pharmacy, radiology, eye services, minor surgery, cardiology and podiatry.

Creighton University's Magis Clinic

- <http://medicine.creighton.edu/magis/>
- 1 (888) 218 - 4692
- The Magis Clinic, with assistance from their partners, provides free healthcare and referrals to existing community services. It is the only free medical clinic in Omaha open on Saturdays that treats homeless men, women, children, and the medically uninsured.

Kid's Connection

- In Nebraska the CHIP program (Children's Health Insurance Program) is called Kid's Connection, and is also an extension of the Medicaid program for children
- www.insurekidsnow.gov
- 1 (800) 383 - 4278
- Kid's Connection covers doctor's visits, hospital care, dental treatment, medications, lab tests, eyeglasses, and more.

Food Assistance

Nebraska Supplemental Nutrition Assistance Program (SNAP)

- 800-383-4278 for questions about applying
- http://dhhs.ne.gov/children_family_services/Pages/fia_fstamps.aspx
- Assists people in buying food. The program does not add people automatically; you must apply and then be found eligible. SNAP is given free of charge to those who meet requirements. The benefit amount is placed on an Electronic Benefit Transfer Card, which looks like a debit card.

- Only food can be purchased, no alcoholic beverages, pet food, tobacco, toilet paper, or other non food items.
- In order to qualify you must
 - Be a resident of Nebraska with a bank account (savings and checking combined) under \$2,001, or with a current bank balance (savings and checking combined) \$3,001 who share a household with someone over 60, or persons with a disability.
 - Must also have an annual household income of less than \$14,079 if one person lives in the household; \$18,941 if two people live in the household; \$23,803 if three people live in the household; and \$28,665 if four people live in the household. For larger households, add \$4,862 for each additional person in the home.

National School Lunch Program—Nebraska

- The National School Lunch Program (NSLP) is a federally assisted meal program operating in more than 94,000 public and nonprofit private schools and residential child care institutions nationwide. It provides nutritionally balanced, low-cost or free lunches to more than 26 million children each school day.
- <http://www.education.ne.gov/ns/forms/nslpforms/application.pdf>
- A comprehensive eligibility manual for school meals can be found here <http://www.fns.usda.gov/cnd/guidance/EliMan.pdf>

Dean Fricke Memorial Episcopal Food Pantry

- 113 North 18th St. Omaha, Nebraska 68102
- (402) 342 - 7010
- The pantry is a cooperative effort of volunteers from the Episcopal churches in the Omaha area, located in the basement of Trinity Cathedral. Food products are donated and bought from the Omaha Food Bank, then sacked by volunteers to be distributed to needy families and individuals in the Omaha area. For information contact Bill Roberts.

First Lutheran Church Omaha Pantry

- 542 S. 31st Street, Omaha, NE 68105
- (402) 345 - 7506

- This pantry is staffed by volunteers and stocked with food donated by members of the community, purchased with donated money, or obtained through the Food Bank. They receive special contributions from area merchants. The pantry is open from 1:00 pm to 2:30 pm Monday through Friday.

W.I.C Program

- 1(800) 942 - 1171
- peggy.trouba@nebraska.gov
- Designed to serve certain categories of women, infants, and children for nutritional needs. Eligibility:
 - *Women who are pregnant
 - *Infants are qualified up to their first birthday
 - *Children are qualified up to their fifth birthday
 - *Applicants are to be seen by a health professional to determine if they are at a nutrition risk

Utilities and Materials Assistance

Temporary Assistance for Needy Families (TANF); Aid for Dependent Children (ADC)

- <https://dhhs-access-neb-menu.ne.gov/start/?tl=en>
- (402) 471 - 9243 or (402) 595 - 2850
- This program provides cash assistance to low-income families with children 18 or younger. ADC income is used to pay for family living expenses like rent, utilities, food, clothing, and other necessities. ADC is often the only source of income for a family.
- To encourage movement towards independence, all ADC adults who are able to work must take part in the *Employment First* program. Employment First provides training, education, work experience, and employment-related activities and supportive services to adults.
- To apply, an application must be completed and given to the Nebraska Department of Health & Human Services.

Salvation Army Material Assistance Omaha Area

- 3612 Cumming Street, Omaha 68131

- (402) 898-5860
- Services provided range from access to a food pantry, clothing and rental assistance, help with paying for prescription drugs, and disaster assistance for fire victims.
- Some services are seasonal and only provided at certain times of the year, including the backpack program, Christmas assistance, etc.
- Hours Monday, Tuesday, Wednesday and Friday- 9am-11am and 1pm-3:30pm.

Salvation Army Heating Assistance

- 2551 Dodge Street, Omaha, NE
- 1 (800) 699 - 3439
- http://www.usc.salvationarmy.org/usc/www_usc_western.nsf/vw-search/634D3174BE408AEA862575D900668183?opendocument
- The Salvation Army provides year-round Energy Assistance. Energy assistance is available based on specific community need and community resources. Eligible applicants may receive energy assistance for natural gas, electric power, home heating/cooling equipment repair, weatherization, wood, fuel oil and propane gas.
- The Heating Aid hotline is (402) 898 - 5966. The Heat Aid Fund was established by M.U.D. in 1983 and is administered by The Salvation Army.
- Those who qualify for assistance must have received a heating service shut off notice; be of age 60 or older, or suffer from a medical disability. The Salvation Army will also take the applicants' payment history into consideration.

Nebraska Low Income Energy Assistance Program (LIEAP)

- 1 (800) 430 - 3244
- The Low Income Energy Assistance Program attempts to lower the proportion people pay of their income towards heating and cooling costs.
- There is a minimum benefit of \$122 and a maximum of \$752 for heating assistance
- The program is administered through the local Department of Health and Human Services office. For Omaha that it is:

1313 Farnam-on-the-Mall, 3rd Floor
Omaha, NE 68102-1870
(402) 595-2850
Open 8am-5pm

Weatherization Assistance Program (WAP)

- 2915 N 16th Street, Omaha, NE 68110
- (402) 342 – 3524
- The Douglas County WAP enables families in the greater Douglas County region to reduce their energy bills by making their homes more energy efficient.
 - o Families who utilize this on average save \$437
 - o Eligible homes are evaluated to see the most effective improvements
 - o Those under 200% of the federal poverty line are eligible for assistance
 - o Application can be found at
<http://www.weatherization.us.com/pdf/WeatherizationTrustApplication.pdf>

Miscellaneous Employment**Consumer Credit Counseling Service, Nebraska**

- 809 North 96th St, Suite 100, Omaha, NE 68144
- (402) 333 - 8609 ext. 320
- For an appointment call toll free, 877-881-2227, or 402-333-8609 Ext. 319
- POC: Stephanie Block - SBlock@cccsnebr.org
- The CCCSN can assist homeowners in financial evaluations. Staff can evaluate options and aid in developing a plan to bring mortgages current.
- Staff can assist in foreclosure avoidance, counseling to resolve or prevent mortgage delinquency or default, non-delinquency post-purchase counseling on improving mortgage Terms, and post purchase education programs.
- Pre-bankruptcy counseling is also available, which is required within 180 days before an individual can file Chapter 7, 11 or 13 bankruptcy protections.
- After making an appointment, a packet of information will be mailed out that day. This packet will contain information on your appointment time, forms to fill out, and list of documents that you will need for your session. These forms should be filled out before the meeting.
- The office is open Monday-Friday, 8am-5pm. Based on office, evening appointments may be possible.

NEworks, Nebraska Department of Labor

- <https://neworks.nebraska.gov>
- (402) 595 - 3000
- Questions regarding the career center can be directed to:
ndol.omahawfd@nebraska.gov
- The Nebraska Department of Labor NEworks site offers services for Job Seekers including a job search, tools to create a resume, and tips for career searching among other tools
- Help can also be found at the Omaha Career Center, located at:
5717 F St.
Omaha, NE 68117-2822

Veteran Job/Hiring Information**Vow to Hire Heroes Act/ Veterans Retraining Assistance Program**

- www.gibill.va.gov
- Offers 12 months of training assistance to unemployed veterans
- Participants may receive up to 12 months of assistance at the full-time payment rate under the Montgomery GI Bill Active Duty Program (currently \$1,473 per month)

***Eligibility Requirements:**

- *be a Veteran
- *be at least 35 but no older than 60 years old
- *have other than dishonorable discharge
- *not be enrolled in any other federal job training program